



# TRAINING & PROFESSIONAL DEVELOPMENT COURSES

Course Name:	Customer Service
Course ID	BS-104
Course Type	Certification
Certification Name:	CBP Customer Service
Prerequisites:	Basic Reading and Writing Skills
Course Start Date:	5th February, 2026
Course End Date:	26th February, 2026
Weekly Schedule:	Thursdays
Delivery Method:	Hybrid (in-person and live-online)
Registration Fee:	\$150.00
Tuition Cost:	\$ 800.00
Payment Plan Breakdown (On Tuition Only):	\$400 Tuition Deposit   \$400 Payable 2 weeks before class ends *job letter required
Course Manual:	110 hard copy book
Certification Exam Price:	\$140.00

**Please Note:** This course is a 4 weeks instructor led course. Classes are usually held two (2) days a week for one (1) hour per day (6pm-7pm). (***institution may vary days and times, however, students will be given advanced notice***).

Live On-line sessions are also offered